

Just Jewelry Customer Jewelry Care & Product Replacement Form

Care of Your Jewelry

Just Jewelry items are made from base metals with a silver or gold overlay and should not be submerged in water. Do not apply chemicals such as perfume or hairspray when wearing your jewelry. Your jewelry items should only be cleaned with a polishing cloth and/or cleaner available from Just Jewelry.

Just Jewelry 90 Day Guarantee

In order to maintain our exceptionally low prices, Just Jewelry does not give cash refunds. In the event that your Just Jewelry purchase should have a manufacturer's defect, your purchase can be returned to the Just Jewelry Corporate Office for repair or replacement up to 90 days from purchase. Just Jewelry will cover all handling fees as well as the expense of shipping the repaired item back to the customer on all items returned to Just Jewelry within **30 days** of purchase. For items returned past 30 days, but before **90 days**, please include a \$5.00 check payable to JUST JEWELRY to cover the shipping and handling fees. To receive your replacement item, simply complete the form provided below and return it along with your dated sales receipt and defective item to:

JJ Customer Replacement Dept.
36 N. Pioneer Blvd.
Springboro, Oh 45066

In the event that your jewelry item cannot be repaired or replaced, please indicate the item number of two similar items from our current inventory at www.JustJewelry.com that we may exchange in its place.

Customer Name: _____

Address: _____

Telephone number: _____

Date of purchase: _____

If the enclosed item is no longer available, please substitute with:

1st Choice:

2nd Choice:

Name of your Just Jewelry Consultant: _____

A dated Just Jewelry Sales Receipt must accompany all returns. Just Jewelry covers items having a manufacturer's defect and not damage caused by normal wear and tear or misuse of the product. Watch batteries are available for purchase from your Consultant.